



STELVIO
AUSTRALIAN SERVICE & WARRANTY HANDBOOK
FOR NEW VEHICLES SOLD AND REGISTERED FROM 22 APRIL 2022

CONTENTS

IMPORTANT NOTICE	5	10. IMPORTANT ADVICE	19
NEW VEHICLE INFORMATION	7	10.1. WARNING LEGEND	20
FCAA MANUFACTURER'S WARRANTY	10	10.2. GENERAL VEHICLE MAINTENANCE CONSIDERATIONS	21
FCAA MANUFACTURER'S WARRANTY TERMS AND CONDITIONS	11	10.3. ENGINE OIL	21
1. EXTENT OF FCAA MANUFACTURER'S WARRANTY	11	11. RECOMMENDATIONS FOR USE OF THE VEHICLE	21
2. NEW VEHICLE WARRANTY	11	11.1. STARTING THE ENGINE	21
2.1. NEW VEHICLE WARRANTY PERIOD	11	11.2. WARMING THE ENGINE	21
2.2. NATURE AND AMBIT OF WARRANTY	12	11.3. SWITCHING OFF	22
2.3. COMMERCIAL USE	12	11.4. FUEL	22
3. 8-YEAR ANTI-PERFORATION WARRANTY	12	11.5. ETHANOL	22
3.1. WARRANTY PERIOD	12	11.6. WHY USE PETRONAS LUBRICANTS IN THE ENGINE OF YOUR VEHICLE	22
3.2. NATURE AND AMBIT OF WARRANTY	13	12. ROADSIDE ASSISTANCE	23
3.3. YOUR RESPONSIBILITIES	13	MAINTENANCE SCHEDULE	
3.4. FOR YOUR BENEFIT	13	ALFA ROMEO STELVIO 2.0L MULTIAIR PETROL ENGINE	26
4. PROCEDURE FOR FCAA MANUFACTURER'S WARRANTY CLAIM	14	MAINTENANCE SCHEDULE	
4.1 FCAA MANUFACTURER'S WARRANTY CLAIM	14	ALFA ROMEO STELVIO 3.2L QUADRIFOGLIO PETROL ENGINE	27
4.2 STEPS TO TAKE	14	SCHEDULED SERVICE LOG STAMPS	29
4.3 CONTACT INFORMATION	15	CHANGE OF OWNERSHIP/ADDRESS FORMS	33
5. WHAT THE FCAA MANUFACTURER'S WARRANTY DOES NOT COVER	15		
6. WHAT THE FCAA MANUFACTURER'S WARRANTY SHALL NOT ENTITLE THE OWNER TO RECEIVE	16		
7. VEHICLE CARE AND MAINTENANCE	16		
8. USE OF GENUINE SPARE PARTS	16		
9. SCHEDULED MAINTENANCE	16		

IMPORTANT NOTICE

The FCAA Manufacturer's Warranty set out below applies to all persons who purchase an Alfa Romeo Stelvio passenger vehicle in Australia.

YOUR CONSUMER RIGHTS

The benefits given to you in the FCAA Manufacturer's Warranty are in addition to, and do not detract from, any rights and remedies that you may have under Australian consumer protection laws. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The FCAA Manufacturer's Warranty:

- is not intended to change or exclude any statutory consumer rights that cannot be lawfully changed or excluded;
- is independent of any warranty that may be provided by the seller, for which the seller carries sole responsibility; and
- does not affect your rights against the seller, including any mandatory statutory rights you may have against the seller under consumer laws.

VEHICLE DETAILSModel Name:
_____Model Type:

Vehicle Identification Number (VIN):

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Registration Number:
_____Vehicle Delivery Date:
_____**IMPORTANT NOTICE**

In the event that we need to contact you about your vehicle, please notify us if there is any change to name, address or ownership.

Please use the 'Change of Ownership/Address' form located at the end of this handbook.

OWNER DETAILSName:
_____Address:

_____State:
_____Postcode:

Selling Dealer's Stamp

Selling Dealer's Sales Manager Signature

Dear Customer,

Congratulations for choosing an Alfa Romeo, one of the brands that has made its mark on world motoring history. Alfa Romeo has been building cars for more than 100 years, a record that few motor manufacturers can equal.

The vehicle you have just bought has been designed and built using state-of-the-art technology to ensure long-lasting high levels of quality and reliability.

This handbook tells you everything you need to know about the Alfa Romeo Stelvio Passenger Vehicle Warranty and also gives you information about services offered exclusively to Alfa Romeo customers and tips on how to maintain your vehicle in its original condition.

Enjoy your new Alfa Romeo.

Fully Covered

Your Alfa Romeo has the backing of a 5-Year, unlimited kilometres Vehicle Warranty, and an 8-Year Anti-Perforation Warranty (together the “FCAA Manufacturer’s Warranty”). So apart from routine adjustments and servicing items made necessary by fair wear and tear, everything from the engine to the bodywork with the exception of specific exclusions referred to in this handbook is guaranteed as explained in the appropriate warranty section of this handbook. Please read this section carefully and note the obligations and exclusions.

Thoroughly Checked

An Alfa Romeo service starts even before you collect your new car. Every new Alfa Romeo goes through a Pre-Delivery Inspection covering an extensive range of checks, during and after road testing. So you can be confident that from Day 1, everything has been done to provide safe and reliable motoring.

Things to be aware of

- Vehicle operators should ensure that they are fully aware of the contents of the vehicle handbook and have familiarised themselves with the vehicle before driving.
- The information contained in the Owner’s Manual is for general reference only. The routine maintenance schedule and FCAA Manufacturer’s Warranty information contained in this handbook is created specifically for Australia and to the extent of any inconsistencies supersedes that laid out in the Operating Information/Owner’s Manual. All material contained in this

publication is based on the latest information available at the time of publication approval. FCAA reserves the right without notice to publish revisions at any time. After you have read this manual, it should be stored in the vehicle for convenient reference and remain with the vehicle when sold.

Use of Exchange Parts

Please note goods presented for repair may be replaced by Mopar remanufactured goods of the same type rather than being repaired. Remanufactured parts may be used to repair the goods. In the interest of customer satisfaction, FCAA may offer an exchange service on some vehicle parts. This service is intended to reduce the amount of time your vehicle is not available for your use due to repairs. Parts used in exchange service may be new, remanufactured, reconditioned, or repaired, depending on the part involved.

All exchange parts that might be used meet FCAA's standards. Examples of the kinds of parts that might be serviced in this way are:

- Engine assemblies;
- Transmission assemblies;
- Instrument cluster assemblies;
- Radios, CD players and navigation units; or
- Control modules.

FCAA MANUFACTURER'S WARRANTY

Alfa Romeo vehicles offer all customers the benefits of two forms of Warranty:

1. A New Vehicle Warranty which commences on the Date of Sale (as defined in section 2.1) and continues for a period of 5-Years regardless of kilometres travelled (excluding "Commercial Use" vehicles, which are limited to 200,000 kilometres - see page 12 for additional information) for manufacturing defects, with exception of items such as tyres, locally supplied batteries and radio/sound equipment, which are covered by warranties from their individual supplier.
2. An 8-Year Anti-Perforation Warranty against perforation of the bodywork by corrosion originating inside the bodywork itself.

Please read together the FCAA Manufacturer's Warranty and the FCAA Manufacturer's Warranty Term and Conditions in order that you are aware of your obligations to maintain the validity of this Warranty and exclusions to this policy.

This FCAA Manufacturer's Warranty is provided by FCA Australia Pty Ltd ABN 23 125 956 505 trading as FCA Australia of 437 Plummer Street Port Melbourne VIC 3207, telephone 1800 870 724, as the authorised importer/distributor of Alfa Romeo products in Australia (hereinafter called "FCAA").

Other Warranties and Conditions:

- a) The benefits conferred by this FCAA Manufacturer's Warranty are in addition to other rights and remedies of the consumer under non-excludable laws applicable to the product. All other conditions and warranties expressed or implied are hereby excluded.
- b) No other person or persons are authorised by FCAA to offer or give on its behalf any other or greater warranty than that given by FCAA under this FCAA Manufacturer's Warranty.
- c) Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

FCAA MANUFACTURER'S WARRANTY TERMS AND CONDITIONS

Please read these terms carefully and observe their conditions as they affect the commitments of the Manufacturer, Distributor and its Dealer Network.

FCAA as the authorised importer/distributor of Alfa Romeo products

in Australia, warrants new Alfa Romeo vehicles marketed in Australia and every major component thereof for the duration of the FCAA Manufacturer's Warranty subject and according to the following terms:

1. EXTENT OF FCAA MANUFACTURER'S WARRANTY

The FCAA Manufacturer's Warranty extends to the original retail purchaser of the vehicle and to any person or company who derives title to the vehicle from any such person or company (hereinafter called the "owner"), unless sold at auction or deemed to be a write-off, in which case the FCAA Manufacturer's Warranty is voided. The FCAA Manufacturer's Warranty is comprised of the following: the "New Vehicle Warranty" and the "8 Year Anti-Perforation Warranty".

The FCAA Manufacturer's Warranty is only available to vehicles that are used under normal operating conditions.

2. NEW VEHICLE WARRANTY

2.1. NEW VEHICLE WARRANTY PERIOD

The New Vehicle Warranty applies to new vehicles (demonstrators included) and continues for a period of 5-Years regardless of kilometres travelled (excluding "Commercial Use" vehicles, which are limited to 200,000 kilometres - see page 12 for additional information). But the following items are covered only for 12 months or for 20,000 kilometres travelled, whichever occurs first:

- Brakes (disc rotors, pads, linings, and drums);
- Wiper blades;
- Clutch discs; and clutch plate;
- Adjustments;
- Tyre balancing and wheel alignment;
- All filters;
- All drive belts;
- All incandescent light bulbs;
- All fuses;
- Paint finish that does not relate to corrosion;
- Keyless entry transmitter or transmitter battery.

The vehicle's main and auxiliary (where fitted) batteries are only covered for 24 months, regardless of kilometres.

- a) The New Vehicle Warranty begins on the Date of Sale, meaning the earliest date of occurrence of any one of the following events:
- i. The date the vehicle is reported as sold, or the first registration date of the vehicle (please note that the date of first registration of the vehicle may be earlier than the date of delivery to you). For example, if your vehicle was used as a dealer demonstrator, company car or has been purchased from a third party, the New Vehicle Warranty period may have commenced and/or expired prior to delivery. If you have any queries regarding the date of first registration, please contact your Authorised Alfa Romeo

- Dealer; and
- ii. The date of the original contract of sale or otherwise when title in the vehicle first passed to a third party not being an Authorised Alfa Romeo Dealer in FCAA's dealer network.

2.2. NATURE AND AMBIT OF WARRANTY

If within the Warranty period, a manufacturing defect occurs in any part of the vehicle (other than the parts referred to in Clause 5(c) hereof) and any such part(s) shall be found to be defective in material or workmanship, then such part(s) shall be repaired or replaced, free of charge by an Authorised Alfa Romeo Dealer on behalf of FCAA. A part fitted under the New Vehicle Warranty shall itself be covered under the same until the date of expiration of the New Vehicle Warranty.

2.3. COMMERCIAL USE

If your vehicle is used for Commercial Use the Warranty period commences on the Date of Sale (as defined in section 2.1) and continues for a period of 5-years or until the vehicle has travelled 200,000 kilometres, whichever occurs first.

"Commercial Use" means using the vehicle for public transport or commercial purposes such as delivery, rental, taxi or other hire, rideshare or charter vehicle (including on a part-time or casual basis).

3. 8-YEAR ANTI-PERFORATION WARRANTY

3.1. WARRANTY PERIOD

The body of your vehicle is treated using special processes that are designed to protect against corrosion. The vehicle is guaranteed against corrosion for a period of 8 years from the start of the New Vehicle Warranty Period. In accordance with the 8-Year Anti-Perforation Warranty, any parts of the body where perforating corrosion appears within a period of 8 years from the start of the New Vehicle Warranty Period will be repaired or replaced, free of charge.

3.2. NATURE AND AMBIT OF WARRANTY

The 8-Year Anti-Perforation Warranty covers rust which has perforated the metal and has originated from inside a cavity panel, from beneath the paint colour coat, or section of the bodywork ie: from a surface which has not been finished with a top coat.

The 8-Year Anti-Perforation Warranty is not valid under the following circumstances:

- a) If the corrosion is caused from accidental damage to the paint surface eg. scratch, graze, abrasion, road accident, chemical reaction, bird lime, tree sap, salt, water etc.
- b) If the customer does not have the vehicle repaired for damage caused by foreign matter or poor maintenance of the body.
- c) If the affected areas have not been repaired by any licenced Body Repairer in the shortest possible time as per the manufacturer's

recommended procedure using genuine replacement parts and approved products.

- d) If the customer does not adhere to the inspections at the intervals recommended by the manufacturer or rectify all listed damages found at such inspections and which are not attributable to the production process.
- e) If the customer does not immediately bring to the attention of an Authorised Alfa Romeo Dealer, any corrosion which is of a warrantable nature as soon as it is apparent.

3.3. YOUR RESPONSIBILITIES

To keep the 8-Year Anti Perforation Warranty valid, the customer must present the vehicle for no less than two mandatory inspections of the bodywork, to be conducted in the 3rd and 5th year from the beginning of the New Vehicle Warranty period, (as defined on page 11, Clause 2.1).

The inspection should be carried out by an Authorised Alfa Romeo Dealer, who will complete and validate the appropriate record entry on page 28. The work is performed free of charge only when carried out by an Authorised Alfa Romeo Dealer as part of a routine service.

3.4. FOR YOUR BENEFIT

If your vehicle is operated under, or subject to harsh conditions, whilst not a mandatory requirement, it is advisable to request your dealer to perform an underbody inspection at 12 monthly intervals during the life

of the 8-Year Anti-Perforation Warranty.

4. PROCEDURE FOR FCAA MANUFACTURER'S WARRANTY CLAIM

4.1 FCAA MANUFACTURER'S WARRANTY CLAIM

To claim on the FCAA Manufacturer's Warranty, the vehicle and this Service and Warranty Handbook must be delivered by the owner at their expense to an Authorised Alfa Romeo Dealer or Authorised Alfa Romeo Service Dealer, and delivery of the vehicle after completion of the repair shall be taken by the owner at their expense. Please visit our web-site at www.alfaromeo.com.au for the address details of your nearest Authorised Alfa Romeo Dealer.

4.2 STEPS TO TAKE

A. In General

FCAA Manufacturer's Warranty problems can be resolved by your Authorised Alfa Romeo Dealer's sales and service departments. That is why you should always talk to your Authorised Alfa Romeo Dealer's service manager or sales manager first. But if you are not satisfied with your Authorised Alfa Romeo Dealer's response to your problem, FCAA recommends that you do the following:

- STEP 1: Discuss your problem with the owner or general manager of the Authorised Alfa Romeo Dealer
- STEP 2: If your Authorised Alfa Romeo Dealer still cannot resolve

the problem, contact the FCAA Customer Care Centre. You will find the relevant contact numbers in Section 4.3

B. What FCAA Will Do

Once you have followed the two steps described in Section 4.2A, a FCAA representative will review your situation. If it is something that FCAA can help you with, FCAA will provide your Authorised Alfa Romeo Dealer with all the information and assistance necessary to resolve the problem. Even if FCAA cannot help you, FCAA will acknowledge your contact and explain FCAA's position.

C. Information to Provide

You will need to provide the following information at the time of making the claim:

- Your name, address and telephone number;
- The VIN of your vehicle;
- Evidence, including receipts, of all work, including scheduled maintenance and service work, performed on your Alfa Romeo vehicle by persons other than an Authorised Alfa Romeo Dealer;
- The nature of your claim, and all material details related to your claim, including details of any reasonable costs and expenses incurred by you in making the claim.

4.3 CONTACT INFORMATION

Whenever you need help, you can call the FCAA Customer Care Centre on 1800 870 724 where our trained staff can assist.

5. WHAT THE FCAA MANUFACTURER'S WARRANTY DOES NOT COVER

- a) Any vehicle which has been subject to insufficient maintenance, overloading, careless handling or accident, which has not been periodically inspected and serviced as per specifications provided in the Owner's Manual.
- b) Any defect due to repair or service executed to the vehicle at a Service Workshop other than of the Authorised Alfa Romeo Dealer Network.
- c) Any defect due to the use of a part or parts, which are not Alfa Romeo genuine or authorised products.
- d) Any defect caused by modifications or additions not previously approved by FCAA in writing.
- e) Any defect caused by use of non-approved fluids or lubricants.
- f) Any insignificant defect including:
 - Very small or low sound or vibration which does not affect the operation of the vehicle or is deemed to be within commercially acceptable tolerances, or is a normal characteristic of operation.
 - Very slight seepage of oil or the like around packing and/ or oil seals which does not decrease significantly the quantity of the oil in various components.
- g) Gaps between panels not exceeding limits set by manufacturer.
- h) External defects which are not easily visible.
- i) Any reported issue that cannot be demonstrated or experienced.
- g) Tyres, spark plugs, lighting globes, wiper blades, belts, air filters, oil and fuel filters, washers, grease nipples, plus other similar consumable items including fuels, oils and air conditioning refrigerant.
- h) Any adjustments or repairs including:
 - Engine tune-up;
 - Brakes and clutch components;
 - Steering and suspension or re-alignment and wheel balancing;
 - Electrical system, including headlamp replacement;
 - Door locks, striker plates and their lubrication;
 - Paintwork or body damage due to lack of regular maintenance, usage of incorrect cleaning materials, stone chips, damage resulting from accident or due to deterioration caused by environmental conditions;
 - Replacement of window glass due to damage.
- i) Wear and tear to trim or soft top fabric where fitted or exhaust system, due to abnormal driving or environmental conditions.
- j) Consequential damage caused by the continued use and operation of the vehicle after a fault has become apparent.

6. WHAT THE FCAA MANUFACTURER'S WARRANTY SHALL NOT ENTITLE THE OWNER TO RECEIVE

- To the extent permitted by law any compensation for costs incurred due to a vehicle failure, or any extension of the owner's rights under the FCAA Manufacturer's Warranty, unless such entitlement or rights are conferred upon the owner as mentioned in paragraphs 1, 2 and 3 of this FCAA Manufacturer's Warranty.
- To the extent permitted by law, any compensation for consequential damages or loss to persons or property, or any cost in relation to hotel expenditure, meals, telephone calls, unauthorised towing charges and hire charges due to a vehicle failure, or any repairs after the expiration of the stipulated FCAA Manufacturer's Warranty period.

7. VEHICLE CARE AND MAINTENANCE

To comply with the terms of the FCAA Manufacturer's Warranty you must look after your vehicle in the following way:

- Check and clean the vehicle regularly and remove any compacted mud or dirt for example, from inside the wheel arches etc.
- Keep the engine compartment clean.
- Do not use washing additives containing petroleum or petroleum based-products.
- Have any damage immediately rectified in accordance with the conditions outlined in the FCAA Manufacturer's Warranty.

- Remove any potentially damaging substance such as bird lime, tree sap etc as quickly as possible to avoid permanent damage to the paint.
- Regularly maintain the paint of your vehicle with a product purchased from the Alfa Romeo accessories range, or another quality product.

8. USE OF GENUINE SPARE PARTS

In order to maintain your vehicle in ideal condition, as designed and manufactured by Alfa Romeo it is strongly recommended to fit genuine parts that are supplied exclusively in trade-marked boxes, through the official Alfa Romeo network of FCAA. FCAA accepts no liability for faults/defects deriving from the installation of non-genuine spare parts or accessories.

9. SCHEDULED MAINTENANCE

Before being handed over to you, your vehicle has been carefully tested and checked by the Manufacturer and Dealer, to make sure that it reflects Alfa Romeo's quality.

All vehicles require regular servicing. FCAA has therefore prepared a service plan for your vehicle.

A regular oil and filter only change has been programmed for intermediate distances of 15,000 kilometres or 12 months since the last service, whichever occurs first. The first major maintenance service is planned for 30,000 kilometres or two years from the date that the New Vehicle Warranty begins, whichever occurs first.

In addition to the scheduled maintenance provided by your dealer, it is essential to remember that the vehicle still needs routine care such as topping up the level of fluids, checking the tyre condition for wear, damage and pressure.

In any case, you are reminded that correct maintenance of the car is certainly the best way to maintain its performance levels, safety features, environment-friendliness and low running costs over the course of time.

The service intervals recommended in this publication are predicated on the use of approved PETRONAS fluids and lubricants. Should alternatives be used, the service plan must be reviewed in accordance with advice from the supplier of the fluid.

IMPORTANT

If there is a failure that can be attributed to lack of, or improper maintenance, these costs will be the responsibility of the owner of the vehicle.

Adequate maintenance is a determinant factor in lengthening the life of your vehicle and keeping it in peak operating condition. FCAA has prepared a series of checks and operations, that are described in the “Scheduled Maintenance”, which you will find in the “Owner’s Manual” supplied with your vehicle.

These involve a series of service operations as scheduled above. These services will be recorded by your servicing dealer in the “Scheduled Maintenance” section of this handbook.

The distance intervals and times quoted are maximum and vehicles must not exceed these recommendations. Services should occur on or before these recommended intervals or times. If the service period is exceeded, discuss your required maintenance with your Authorised Alfa Romeo Dealer.

Please note that the vehicle’s service maintenance during the FCAA Manufacturer’s Warranty period and beyond, is at the owner’s cost.

The cost for the scheduled maintenance service includes the price of a standard service operation, lubricants and necessary materials. Any additional or extraordinary operations will be at additional cost (calculated in accordance with the labour rates and spare parts price list in force at the time). However they will not be performed without first being authorised by you.

IMPORTANT

As technologies develop, changes to the scheduled servicing intervals may be necessary. Always consult your Authorised Alfa Romeo Dealer for the latest servicing schedule.

These servicing operations are of a general nature and do not cover all the services your vehicle may need. Nothing in the foregoing replaces the need to routinely check and carry out the necessary topping up and/or replacement operations as described in the Owner's Manual of the fluids and components subject to wear such as: brake discs and pads, clutch plate, spark plugs, bulbs, windscreen wiper blades and tyres.

You should always adhere to the instructions set out in the "Owner's Manual" of your vehicle.

If the checks and controls included in the servicing schedule reveal that repairs are necessary, they will be carried out only upon your approval.

The kilometre intervals provided in the Maintenance Schedule section (page 24 onwards) refer to those on the vehicle's odometer. If this has been reset due to instrument panel replacement or any other reason, the future programmed maintenance records will refer to the number of kilometres the vehicle has actually travelled.

Maintaining the vehicle in accordance with the servicing schedule will help to ensure that the vehicle remains at optimum condition. This will also assist in maintaining the vehicle's value, as evidenced by records

featuring the genuine Alfa Romeo Workshop stamps.

Besides maintenance, optimum operating performance of your vehicle also depends on other factors, such as fuel quality, correct use and storage of the vehicle. If you use your vehicle infrequently or if it lays idle for extended periods, you should regularly check the battery condition and, if required, have it recharged. This will help to ensure that the vehicle is always ready to start and will also avoid advanced battery failure and electronic module damage, which is not covered by this FCAA Manufacturer's Warranty.

Please refer to your Authorised Alfa Romeo Dealer for advice on maintaining the battery charge.

CAUTION!

If you subject your vehicle to any 'track events' or any type of high performance driving, it is recommended that you change the engine oil immediately after the event and have your vehicle inspected by an Authorised Alfa Romeo Dealer as soon as possible.

10. IMPORTANT ADVICE

To ensure proper operation of the vehicle and to avoid unnecessary damage, follow these recommendations carefully:

Every 1,000 kilometres (or when refuelling) check:

- Engine oil level.
- Coolant level.
- Brake/clutch fluid level.
- Battery condition.
- Tyre pressure and condition.
- Fluid level in the windscreen wiper reservoir.

Engine Oil and Filter

The engine oil and filter must be replaced at the interval indicated in the maintenance schedule or every 12 months.

Some vehicle models are equipped with an oil condition monitoring system. When the relevant light or message (where provided) on the instrument panel is lit, you should change the engine oil and replace the filter as soon as possible (see section “Warning Lights & Messages” in your Owner Manual). You may be required to replace the engine oil and filter should this warning appear before the 12 month/kilometre limit has been reached.

Brake Pads

Some vehicle models are equipped with a brake pad wear warning light on the dashboard (see the Owner’s Manual). When this light is lit, you

should ensure that your brake pads are replaced as soon as possible.

For vehicles equipped with brake pad wear sensors for front brake pads only, it is recommended that the rear brake pads are also checked during any replacement.

Depending on the use of the vehicle, the rear pads may not need immediate replacement: in this case, we recommend you be guided by your servicing dealer’s assessment.

Brake/Clutch Fluid

Brake fluid is hygroscopic, i.e., it absorbs moisture. To avoid ineffective braking, replace the fluid periodically (every two years), regardless of the mileage driven, according to the vehicle type (see Technical Specifications) in the Owner’s Manual.

Air Conditioner

You should operate the air conditioning system regularly in the cooler months to maintain a flow of lubricant throughout the system and avoid the sealing rings drying out. With limited use, the system should be run for at least 10 minutes each month. To ensure efficient operation, each year as warm weather starts, the air conditioning refrigerant should be checked.

The pollen filter is required to be inspected annually. If the vehicle is used mainly in dusty environments, have the pollen filter checked more often by your Authorised Alfa Romeo Dealer.

Anti-freeze

Refer to your Authorised Alfa Romeo Dealer before adding anti-freeze to your vehicle. It is critical to ensure the correct PETRONAS Lubricants International product is used.

Tyres

Tyre pressure and wear should be regularly monitored and a wheel alignment performed if signs of irregular wear and or damage are present.

Should you encounter a condition with your tyres which is considered a manufacturing or material defect, and therefore warrantable, please have this addressed by a representative of the manufacturer of the tyre fitted to your vehicle. Your Dealer would be able to assist you with advice on local tyre agents if required.

Special Note

Under special driving conditions such as:

- salt and/or corrosive substances,
- rough road surfaces,
- salt air environments,
- sandy or dusty environments,

it is recommended you have your Authorised Alfa Romeo Dealer regularly check the boots of the axle shafts and steering system, clean and lubricate joints, hinges, door-catches, bonnet catch, etc.

PETRONAS Lubricants International motor oil, lubricants and fluids are highly recommended products for use in Alfa Romeo cars and carry Alfa Romeo Approval Numbers. Always consult your Authorised Alfa Romeo Dealer for advice regarding maintenance intervals and recommended fluids.

10.1. WARNING LEGEND

Below you will find symbols used throughout the owner's on-board documentation. It is critical that you take notice of these warnings and follow the advice given. If you need assistance or further information, always contact your Authorised Alfa Romeo Dealer.



**PERSONAL
SAFETY
WARNING**

WARNING! Ignoring these recommendations may lead to serious injury.



**VEHICLE
SAFETY
WARNING**

WARNING! Ignoring these recommendations may lead to serious damage being caused to the vehicle, which, in some circumstances, may cause forfeiture of the FCAA Manufacturer's Warranty cover.



**PROTECTING
THE
ENVIRONMENT**

WARNING! This symbol represents instructions that must be followed to avoid potentially causing damage to the environment.

10.2. GENERAL VEHICLE MAINTENANCE CONSIDERATIONS

The overall state of the vehicle is an important factor, which has a marked influence over fuel consumption and driving comfort and on the life span of your vehicle. For this reason, care should be taken to maintain your vehicle by carrying out the necessary checks and adjustments in accordance with specifications given in the “Scheduled Maintenance” section of this handbook as well as the recommendations for use in the Australian market.

Service intervals are set at maximum limits and must be performed before that mileage/time has been reached.

10.3. ENGINE OIL

Engine oil consumption depends on the conditions of use of the vehicle and the type of oil used. The original oil supplied with the vehicle is PETRONAS Lubricants International synthetic.

FAA strongly recommends that PETRONAS Lubricants International products be used where possible or an oil of no less than this specification that is marked with the Alfa Romeo approval number.



PERSONAL SAFETY WARNING

When the engine is hot, take care when working inside the engine compartment to avoid burns. Remember that when the engine is hot, the fan may switch on automatically and there is a danger of injury.

For precise indications of the oil type, please refer to the Owner’s Manual of your vehicle or to your Authorised Alfa Romeo Dealer. Factory approved PETRONAS Lubricants International oils and lubricants can be purchased from an Authorised Alfa Romeo Dealer.

Should you use an alternative to the PETRONAS Lubricants International product, please consult the supplier for their recommended service life limitations and drain intervals.

11. RECOMMENDATIONS FOR USE OF THE VEHICLE

11.1. STARTING THE ENGINE

- Insert the key fob (or where fitted, turn the key to the On position) so that the instrument panel lights illuminate. Wait for all self-check warning lights to extinguish before attempting to engage the starter motor.
- Do not press the accelerator pedal until the engine has started.

11.2. WARMING THE ENGINE

- Do not wait for the engine to reach operating temperature, instead upon starting, drive off slowly at medium revs without accelerating abruptly.
- Do not drive at full performance for the initial kilometres of the journey. Wait until the engine coolant temperature is between 50 and 60°C.

11.3. SWITCHING OFF

- Release the accelerator pedal and wait until the engine reaches idle speed.
- Depress the START/STOP button where fitted, or by turning the key to stop.

11.4. FUEL

Use only premium unleaded petrol of a minimum 95 RON. It is recommended that for QV models, 98 RON is used for optimal performance and fuel efficiency. Using incorrect grade will cause running anomalies and warning signals.



PROTECTING THE ENVIRONMENT

11.5. ETHANOL

All Alfa Romeo vehicles imported since 1998 must run on minimum 95 RON fuel (premium unleaded petrol). Your vehicle

will operate satisfactorily on 10% ethanol blended petrol, though the minimum 95 RON still applies.

Note: Fuel at 95 RON with 10% ethanol content may not currently be available in Australia. Ethanol blends higher than 10% are not recommended.

11.6. WHY USE PETRONAS LUBRICANTS IN THE ENGINE OF YOUR VEHICLE

Alfa Romeo engineers and PETRONAS specialists have designed the machinery and lubricants together thereby obtaining the best performing lubricant for your Alfa Romeo engine. As a result of this synergy, high performance oils meeting and exceeding the latest international specifications have been developed.

PETRONAS Lubricants International branded products are the only oils recommended by Alfa Romeo and are marked with a Alfa Romeo approval number, ensuring the maximum protection for your Alfa Romeo engine.

The latest generation of PETRONAS Lubricants International oils and products give to all engine versions the highest protection in any driving condition. The principal benefits of using PETRONAS Lubricants International are:

- Improved cold starting due to its high viscosity, even with the severest climatic conditions (down to -25°C).
- Maximum stability at high temperatures allowing it to keep the same properties and action on the engine.
- Prevent the formation of black sludge.
- Reduced engine wear and tear.
- Energy conserving ensuring an improved fuel economy.
- Improved exhaust component operation and service life.

As one of the largest independent lubricant manufacturers in Europe, PETRONAS operates highly advanced research and development facilities in Europe, with blending and marketing operations throughout the world.

PETRONAS Lubricants International's sole aim is to offer a range of lubricants that not only delivers the best performance, quality and economy, but also provides maximum protection for your investment.

12. ROADSIDE ASSISTANCE

FCAA offers a dedicated Roadside Assistance program which will provide 24 hour roadside assistance. For details of your roadside assistance policy, including the full terms and conditions of use, please call 1800 870 713.

Roadside Assistance is available for the vehicle for the duration of the FCAA Manufacturer's Warranty period. Owners can continue to enjoy the benefits of Roadside Assistance after the FCAA Manufacturer's Warranty period by purchasing additional coverage.

WHAT TO DO WHEN YOU NEED ASSISTANCE

Should you require assistance simply call the Roadside Assistance toll free number and follow the prompts:

Phone: 1800 870 713

Be sure to have the following information available for the customer service assistant when you call:

- Your name and breakdown location (also the nearest cross street if possible).
- Your vehicle registration number.
- You must provide a telephone number on which you can be contacted.

MAINTENANCE SCHEDULE – ALFA ROMEO STELVIO 2.0L MULTIAIR PETROL ENGINE

Mileage or time passed (whichever comes first)	Years:									
	1	2	3	4	5	6	7	8	9	10
or Kilometres:	15,000km	30,000km	45,000km	60,000km	75,000km	90,000km	105,000km	120,000km	135,000km	150,000km
Check vehicle for outstanding Service Campaigns.	•	•	•	•	•	•	•	•	•	•
Check battery charge status with the proper diagnostic instrument.	•	•	•	•	•	•	•	•	•	•
Check tyre condition/wear and adjust pressure, if necessary. Check the tyre service kit conditions/expiry date (where provided).	•	•	•	•	•	•	•	•	•	•
Check operation of lighting system (headlights, taillights, indicators, hazard warning lights, boot, passenger compartment, glove compartment, instrument panel warning lights etc.).	•	•	•	•	•	•	•	•	•	•
Check and, if necessary, top up fluid levels (engine, transmission, coolant, hydraulic brake/clutch, windscreen washer, battery etc.).	•	•	•	•	•	•	•	•	•	•
Check condition of exhaust system, check for damage and leaks.	•	•	•	•	•	•	•	•	•	•
Connect the diagnostic tool, to check engine management system operation, emissions and, where present, engine oil deterioration.	•	•	•	•	•	•	•	•	•	•
Visually inspect conditions of: exterior bodywork, underbody protection, pipes and hoses (exhaust, fuel system, brakes), rubber elements (boots, seals/grommets, bushes, etc.).	•	•	•	•	•	•	•	•	•	•
Check windscreen wiper blade position/wear.	•	•	•	•	•	•	•	•	•	•
Check operation of the windscreen wiper/washer system and adjust jets, if necessary.	•	•	•	•	•	•	•	•	•	•
Check operation of bonnet, boot and door locks, clean and lubricate linkage as required.	•	•	•	•	•	•	•	•	•	•
Visually inspect conditions and wear of front and rear disc brake pads and operation of pad wear indicator (where present).	•	•	•	•	•	•	•	•	•	•
Visually inspect condition and tensioning of accessory drive belt(s).	•	•	•	•	•	•	•	•	•	•
Change engine oil and replace oil filter. ⁽¹⁾	•	•	•	•	•	•	•	•	•	•
Replace transfer case fluid.								•		

MAINTENANCE SCHEDULE – ALFA ROMEO STELVIO 2.0L MULTIAIR PETROL ENGINE

Mileage or time passed (whichever comes first)	Years:									
	1	2	3	4	5	6	7	8	9	10
or Kilometres:	15,000km	30,000km	45,000km	60,000km	75,000km	90,000km	105,000km	120,000km	135,000km	150,000km
Replace the air cleaner cartridge. ⁽²⁾	○	○	●	○	○	●	○	○	●	○
Replace the passenger compartment air filter. ⁽²⁾	○	●	○	●	○	●	○	●	○	●
Change the brake fluid (fluid must be changed every 2 years irrespective of mileage).		●		●		●		●		●
Replace spark plugs.				●				●		
Replace accessory drive belt(s). ⁽³⁾		○		●		○		●		○
Replace coolant. ⁽⁴⁾										●

(○) Recommended operations.

(●) Mandatory operations.

(1) The actual interval for changing engine oil and replacing the engine oil filter depends on the vehicle usage conditions and is signalled by the warning light or message on the instrument panel. This must never exceed 1 year.

(2) If the vehicle is used in dusty areas, the air filters must be replaced every 15,000 kilometres.

(3) Regardless of kilometres travelled, the belt should be replaced at 2 years or 30,000 kilometres for vehicles operating in dusty areas and/or demanding use, long periods of idling and continuous stop-start driving. For vehicles operated outside the aforementioned conditions, belt replacement should occur at 4 years or 60,000 kilometres.

(4) Replace coolant at 10 years or 150,000 kilometres, whichever occurs first.

MAINTENANCE SCHEDULE – ALFA ROMEO STELVIO 2.9L QUADRIFOGLIO PETROL ENGINE

Mileage or time passed (whichever comes first)	Years:									
	1	2	3	4	5	6	7	8	9	10
or Kilometres:	15,000km	30,000km	45,000km	60,000km	75,000km	90,000km	105,000km	120,000km	135,000km	150,000km
Check vehicle for outstanding Service Campaigns.	•	•	•	•	•	•	•	•	•	•
Check battery charge status with the proper diagnostic instrument.	•	•	•	•	•	•	•	•	•	•
Check tyre condition/wear and adjust pressure, if necessary. Check the tyre service kit conditions/expiry date (where provided).	•	•	•	•	•	•	•	•	•	•
Check operation of lighting system (headlights, taillights, indicators, hazard warning lights, boot, passenger compartment, glove compartment, instrument panel warning lights etc.).	•	•	•	•	•	•	•	•	•	•
Check and, if necessary, top up fluid levels (engine, transmission, coolant, hydraulic brake/clutch, windscreen washer, battery etc.).	•	•	•	•	•	•	•	•	•	•
Check condition of exhaust system, check for damage and leaks.	•	•	•	•	•	•	•	•	•	•
Connect the diagnostic tool, to check engine management system operation, emissions and, where present, engine oil deterioration.	•	•	•	•	•	•	•	•	•	•
Visually inspect conditions of: exterior bodywork, underbody protection, pipes and hoses (exhaust, fuel system, brakes), rubber elements (boots, seals/grommets, bushes, etc.).	•	•	•	•	•	•	•	•	•	•
Check windscreen wiper blade position/wear.	•	•	•	•	•	•	•	•	•	•
Check operation of the windscreen wiper/washer system and adjust jets, if necessary.	•	•	•	•	•	•	•	•	•	•
Check operation of bonnet, boot and door locks, clean and lubricate linkage as required.	•	•	•	•	•	•	•	•	•	•
Visually inspect conditions and wear of front and rear disc brake pads and operation of pad wear indicator (where present).	•	•	•	•	•	•	•	•	•	•
Visually inspect condition and tensioning of accessory drive belt(s).	•	•	•	•	•	•	•	•	•	•
Change engine oil and replace oil filter. ⁽¹⁾	•	•	•	•	•	•	•	•	•	•
Replace transfer case fluid.								•		

MAINTENANCE SCHEDULE – ALFA ROMEO STELVIO 2.9L QUADRIFOGLIO PETROL ENGINE

Mileage or time passed (whichever comes first)	Years:									
	1	2	3	4	5	6	7	8	9	10
or Kilometres:	15,000km	30,000km	45,000km	60,000km	75,000km	90,000km	105,000km	120,000km	135,000km	150,000km
Replace the air cleaner cartridge. ⁽²⁾	○	●	○	●	○	●	○	●	○	●
Replace the passenger compartment air filter. ⁽²⁾	○	●	○	●	○	●	○	●	○	●
Change the brake fluid (fluid must be changed every 2 years irrespective of mileage).		●		●		●		●		●
Replace spark plugs.				●				●		
Replace accessory drive belt(s). ⁽³⁾		○		●		○		●		○
Replace coolant. ⁽⁴⁾										●

(○) Recommended operations.

(●) Mandatory operations.

(1) The actual interval for changing engine oil and replacing the engine oil filter depends on the vehicle usage conditions and is signalled by the warning light or message on the instrument panel. This must never exceed 1 year.

(2) If the vehicle is used in dusty areas, the air filters must be replaced every 15,000 kilometres.


(3) Regardless of kilometres travelled, the belt should be replaced at 2 years or 30,000 kilometres for vehicles operating in dusty areas and/or demanding use, long periods of idling and continuous stop-start driving. For vehicles operated outside the aforementioned conditions, belt replacement should occur at 4 years or 60,000 kilometres.

(4) Replace coolant at 10 years or 150,000 kilometres, whichever occurs first.

The following are provided to log and record the completion of service. Please ensure that each coupon and stub is completed and stamped by the Service Provider carrying out the work. We recommend the use of genuine Mopar parts and accessories.

DATE: _____

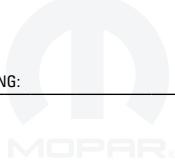
ODOMETER READING: _____



AUTHORISED DEALER STAMP

DATE: _____


ODOMETER READING: _____



AUTHORISED DEALER STAMP

DATE: _____


ODOMETER READING: _____



AUTHORISED DEALER STAMP

DATE: _____


ODOMETER READING: _____



AUTHORISED DEALER STAMP

DATE: _____


ODOMETER READING: _____



AUTHORISED DEALER STAMP

DATE: _____

ODOMETER READING: _____

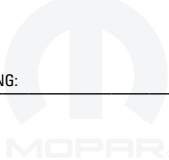


AUTHORISED DEALER STAMP

The following are provided to log and record the completion of service. Please ensure that each coupon and stub is completed and stamped by the Service Provider carrying out the work. We recommend the use of genuine Mopar parts and accessories.

DATE: _____


ODOMETER READING: _____



AUTHORISED DEALER STAMP

DATE: _____


ODOMETER READING: _____



AUTHORISED DEALER STAMP

DATE: _____

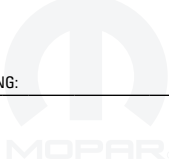
ODOMETER READING: _____



AUTHORISED DEALER STAMP

DATE: _____


ODOMETER READING: _____



AUTHORISED DEALER STAMP

DATE: _____


ODOMETER READING: _____



AUTHORISED DEALER STAMP

DATE: _____

ODOMETER READING: _____




AUTHORISED DEALER STAMP

The following are provided to log and record the completion of service. Please ensure that each coupon and stub is completed and stamped by the Service Provider carrying out the work. We recommend the use of genuine Mopar parts and accessories.

DATE: _____

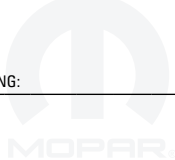
ODOMETER READING: _____



AUTHORISED DEALER STAMP

DATE: _____


ODOMETER READING: _____



AUTHORISED DEALER STAMP

DATE: _____


ODOMETER READING: _____



AUTHORISED DEALER STAMP

DATE: _____


ODOMETER READING: _____



AUTHORISED DEALER STAMP

DATE: _____


ODOMETER READING: _____



AUTHORISED DEALER STAMP

DATE: _____

ODOMETER READING: _____



AUTHORISED DEALER STAMP

CHANGE OF OWNERSHIP/ADDRESS FORM

Please complete and forward to FCAA upon vehicle change of ownership/ address. Postage details can be found on the back of this form.

Please tick one of the following:

New Owner

Name or Address Change

Vehicle Identification Number (VIN):

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Engine Number:

Registration Number:

Name:

Address:

Suburb:

State:

Postcode:

Phone Number:

Email:

CHANGE OF OWNERSHIP/ADDRESS FORM

Please complete and forward to FCAA upon vehicle change of ownership/ address. Postage details can be found on the back of this form.

Please tick one of the following:

New Owner

Name or Address Change

Vehicle Identification Number (VIN):

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Engine Number:

Registration Number:

Name:

Address:

Suburb:

State:

Postcode:

Phone Number:

Email:

BY POST

If your name or address has changed or you are the owner of this vehicle please complete the other side of this form and mail in a stamped envelope to the following address:

FCA Australia Pty Ltd
PO BOX 23267
Docklands VIC 3008

Please provide proof of ownership if completing this form to register a change of ownership e.g., a receipt of purchase or a copy of the contract.

BY EMAIL

Alternatively, fill out the form provided, scan the completed form and send the form and proof of ownership where relevant to: auscustomercare@fcagroup.com

FCAA PRIVACY POLICY

At FCAA, we share your concern over privacy. Your personal information is collected and may be shared within FCAA and its global group, authorised dealers, and third parties who provide products and services to FCAA or its authorised dealers for administration of the warranty program and customer satisfaction program, and as otherwise required or permitted by law. You may elect to have no other communication with us, other than in relation to these warranty related issues and customer satisfaction measures.

However, we wish to maintain an on-going relationship with you, as a member of the FCAA family. This requires the use of the information provided to us, either directly or through our authorised dealer network. This information allows both your dealer, FCAA, associated companies and third party service providers to provide you with continuing support and assistance, and it helps us in the development of relevant marketing communications and special offers for your benefit. Simply check the box and sign below if you wish to receive future marketing communications, including updates, special offers and information on new models. You can opt-out at any time, using the opt-out mechanism in such communications or by contacting us on the details below. If you do not provide us with the information requested, we may not be able to provide you with the communications and products and services described above.

A full copy of the FCAA Privacy Policy may be obtained through your dealer, through an FCAA office or on our website www.fiatchrysler.com.au. The FCAA Privacy Policy explains how you can seek access and correction of the information we hold about you. Put simply, all you have to do is notify FCAA of your request in writing marked to the attention of the Chief Security Officer at PO Box 23267, Docklands VIC 3008 or make the request via our website. The FCAA Privacy Policy also sets out how you can make a privacy related complaint, how that complaint will be dealt with and the extent to which your information may be disclosed to overseas recipients, including relevant countries.

YES, I wish to receive future marketing communications, including updates, special offers and information on new models.

SIGNED BY: _____

BY POST

If your name or address has changed or you are the owner of this vehicle please complete the other side of this form and mail in a stamped envelope to the following address:

FCA Australia Pty Ltd
PO BOX 23267
Docklands VIC 3008

Please provide proof of ownership if completing this form to register a change of ownership e.g., a receipt of purchase or a copy of the contract.

BY EMAIL

Alternatively, fill out the form provided, scan the completed form and send the form and proof of ownership where relevant to: auscustomercare@fcagroup.com

FCAA PRIVACY POLICY

At FCAA, we share your concern over privacy. Your personal information is collected and may be shared within FCAA and its global group, authorised dealers, and third parties who provide products and services to FCAA or its authorised dealers for administration of the warranty program and customer satisfaction program, and as otherwise required or permitted by law. You may elect to have no other communication with us, other than in relation to these warranty related issues and customer satisfaction measures.

However, we wish to maintain an on-going relationship with you, as a member of the FCAA family. This requires the use of the information provided to us, either directly or through our authorised dealer network. This information allows both your dealer, FCAA, associated companies and third party service providers to provide you with continuing support and assistance, and it helps us in the development of relevant marketing communications and special offers for your benefit. Simply check the box and sign below if you wish to receive future marketing communications, including updates, special offers and information on new models. You can opt-out at any time, using the opt-out mechanism in such communications or by contacting us on the details below. If you do not provide us with the information requested, we may not be able to provide you with the communications and products and services described above.

A full copy of the FCAA Privacy Policy may be obtained through your dealer, through an FCAA office or on our website www.fiatchrysler.com.au. The FCAA Privacy Policy explains how you can seek access and correction of the information we hold about you. Put simply, all you have to do is notify FCAA of your request in writing marked to the attention of the Chief Security Officer at PO Box 23267, Docklands VIC 3008 or make the request via our website. The FCAA Privacy Policy also sets out how you can make a privacy related complaint, how that complaint will be dealt with and the extent to which your information may be disclosed to overseas recipients, including relevant countries.

YES, I wish to receive future marketing communications, including updates, special offers and information on new models.

SIGNED BY: _____

CHANGE OF OWNERSHIP/ADDRESS FORM

Please complete and forward to FCAA upon vehicle change of ownership/ address. Postage details can be found on the back of this form.

Please tick one of the following:

New Owner
 Name or Address Change

Vehicle Identification Number (VIN):

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Engine Number:

Registration Number:

Name:

Address:

Suburb:

State:

Postcode:

Phone Number:

Email:

CHANGE OF OWNERSHIP/ADDRESS FORM

Please complete and forward to FCAA upon vehicle change of ownership/ address. Postage details can be found on the back of this form.

Please tick one of the following:

New Owner
 Name or Address Change

Vehicle Identification Number (VIN):

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Engine Number:

Registration Number:

Name:

Address:

Suburb:

State:

Postcode:

Phone Number:

Email:

BY POST

If your name or address has changed or you are the owner of this vehicle please complete the other side of this form and mail in a stamped envelope to the following address:

FCA Australia Pty Ltd
PO BOX 23267
Docklands VIC 3008

Please provide proof of ownership if completing this form to register a change of ownership e.g., a receipt of purchase or a copy of the contract.

BY EMAIL

Alternatively, fill out the form provided, scan the completed form and send the form and proof of ownership where relevant to: auscustomercare@fcagroup.com

FCAA PRIVACY POLICY

At FCAA, we share your concern over privacy. Your personal information is collected and may be shared within FCAA and its global group, authorised dealers, and third parties who provide products and services to FCAA or its authorised dealers for administration of the warranty program and customer satisfaction program, and as otherwise required or permitted by law. You may elect to have no other communication with us, other than in relation to these warranty related issues and customer satisfaction measures.

However, we wish to maintain an on-going relationship with you, as a member of the FCAA family. This requires the use of the information provided to us, either directly or through our authorised dealer network. This information allows both your dealer, FCAA, associated companies and third party service providers to provide you with continuing support and assistance, and it helps us in the development of relevant marketing communications and special offers for your benefit. Simply check the box and sign below if you wish to receive future marketing communications, including updates, special offers and information on new models. You can opt-out at any time, using the opt-out mechanism in such communications or by contacting us on the details below. If you do not provide us with the information requested, we may not be able to provide you with the communications and products and services described above.

A full copy of the FCAA Privacy Policy may be obtained through your dealer, through an FCAA office or on our website www.fiatchrysler.com.au. The FCAA Privacy Policy explains how you can seek access and correction of the information we hold about you. Put simply, all you have to do is notify FCAA of your request in writing marked to the attention of the Chief Security Officer at PO Box 23267, Docklands VIC 3008 or make the request via our website. The FCAA Privacy Policy also sets out how you can make a privacy related complaint, how that complaint will be dealt with and the extent to which your information may be disclosed to overseas recipients, including relevant countries.

YES, I wish to receive future marketing communications, including updates, special offers and information on new models.

SIGNED BY: _____

BY POST

If your name or address has changed or you are the owner of this vehicle please complete the other side of this form and mail in a stamped envelope to the following address:

FCA Australia Pty Ltd
PO BOX 23267
Docklands VIC 3008

Please provide proof of ownership if completing this form to register a change of ownership e.g., a receipt of purchase or a copy of the contract.

BY EMAIL

Alternatively, fill out the form provided, scan the completed form and send the form and proof of ownership where relevant to: auscustomercare@fcagroup.com

FCAA PRIVACY POLICY

At FCAA, we share your concern over privacy. Your personal information is collected and may be shared within FCAA and its global group, authorised dealers, and third parties who provide products and services to FCAA or its authorised dealers for administration of the warranty program and customer satisfaction program, and as otherwise required or permitted by law. You may elect to have no other communication with us, other than in relation to these warranty related issues and customer satisfaction measures.

However, we wish to maintain an on-going relationship with you, as a member of the FCAA family. This requires the use of the information provided to us, either directly or through our authorised dealer network. This information allows both your dealer, FCAA, associated companies and third party service providers to provide you with continuing support and assistance, and it helps us in the development of relevant marketing communications and special offers for your benefit. Simply check the box and sign below if you wish to receive future marketing communications, including updates, special offers and information on new models. You can opt-out at any time, using the opt-out mechanism in such communications or by contacting us on the details below. If you do not provide us with the information requested, we may not be able to provide you with the communications and products and services described above.

A full copy of the FCAA Privacy Policy may be obtained through your dealer, through an FCAA office or on our website www.fiatchrysler.com.au. The FCAA Privacy Policy explains how you can seek access and correction of the information we hold about you. Put simply, all you have to do is notify FCAA of your request in writing marked to the attention of the Chief Security Officer at PO Box 23267, Docklands VIC 3008 or make the request via our website. The FCAA Privacy Policy also sets out how you can make a privacy related complaint, how that complaint will be dealt with and the extent to which your information may be disclosed to overseas recipients, including relevant countries.

YES, I wish to receive future marketing communications, including updates, special offers and information on new models.

SIGNED BY: _____



FCA Australia Pty Ltd
PO BOX 23267, Docklands VIC 3008
Customer Care Centre: 1800 870 724

©2022 FCA Australia Pty Ltd. All rights reserved. Mopar is a registered trademark of FCA US LLC. Alfa Romeo is a registered trademark of Fiat Group Marketing and Corporate Communication S.p.A.

Effective 22nd April 2022

F0059228746